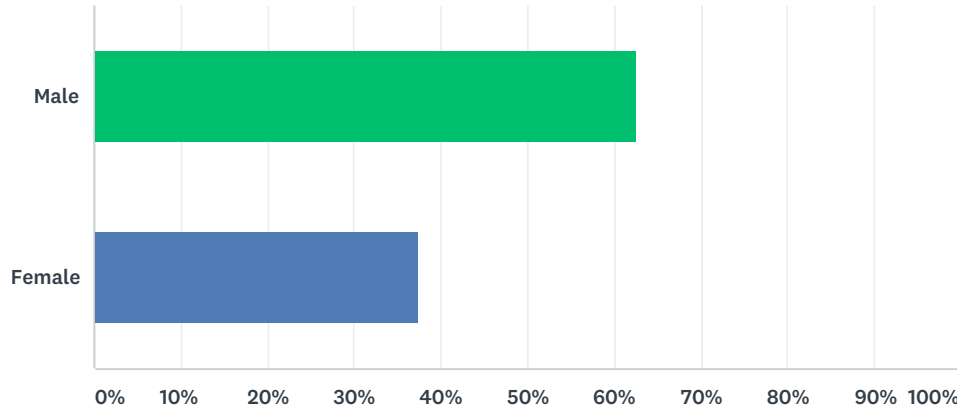


# APPENDIX C

## SUMMARY OF PUBLIC ONLINE SURVEY RESULTS

## Q1 Are you male or female?

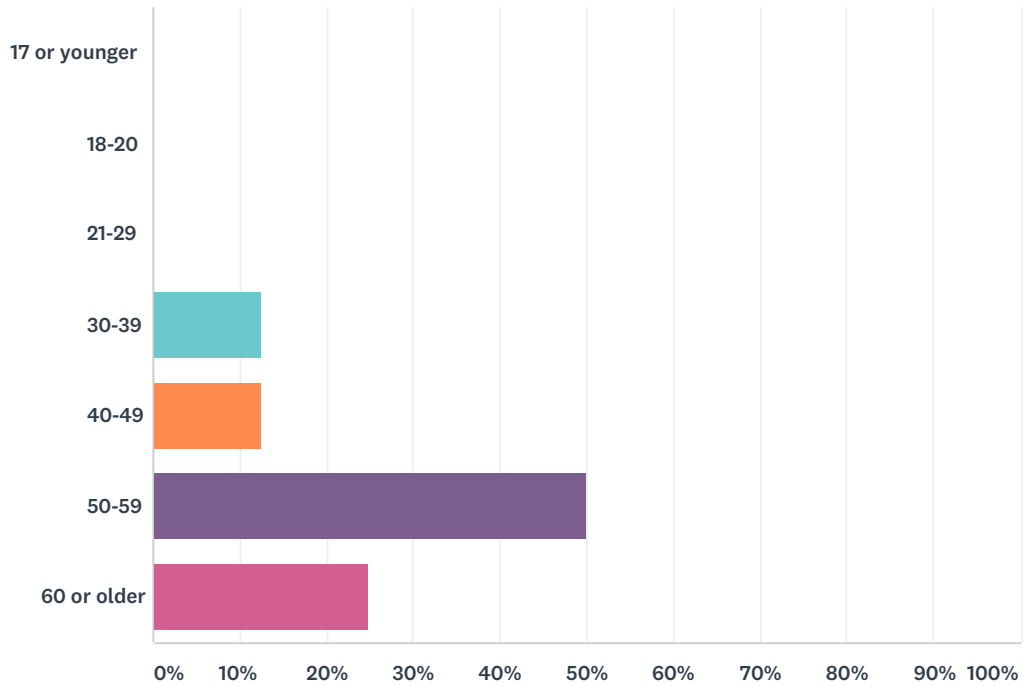
Answered: 8 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	62.50%	5
Female	37.50%	3
TOTAL		8

## Q2 What is your age?

Answered: 8 Skipped: 0



ANSWER CHOICES	RESPONSES
17 or younger	0.00% 0
18-20	0.00% 0
21-29	0.00% 0
30-39	12.50% 1
40-49	12.50% 1
50-59	50.00% 4
60 or older	25.00% 2
<b>TOTAL</b>	<b>8</b>

Q3 In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

Answered: 8 Skipped: 0

#	RESPONSES	DATE
1	19934	9/7/2017 10:33 AM
2	19802	9/3/2017 10:14 PM
3	19901	9/2/2017 9:00 AM
4	19962	8/31/2017 6:11 PM
5	19904	8/31/2017 8:08 AM
6	19934	8/30/2017 10:25 PM
7	19901	8/30/2017 9:02 PM
8	19901	8/30/2017 5:18 PM

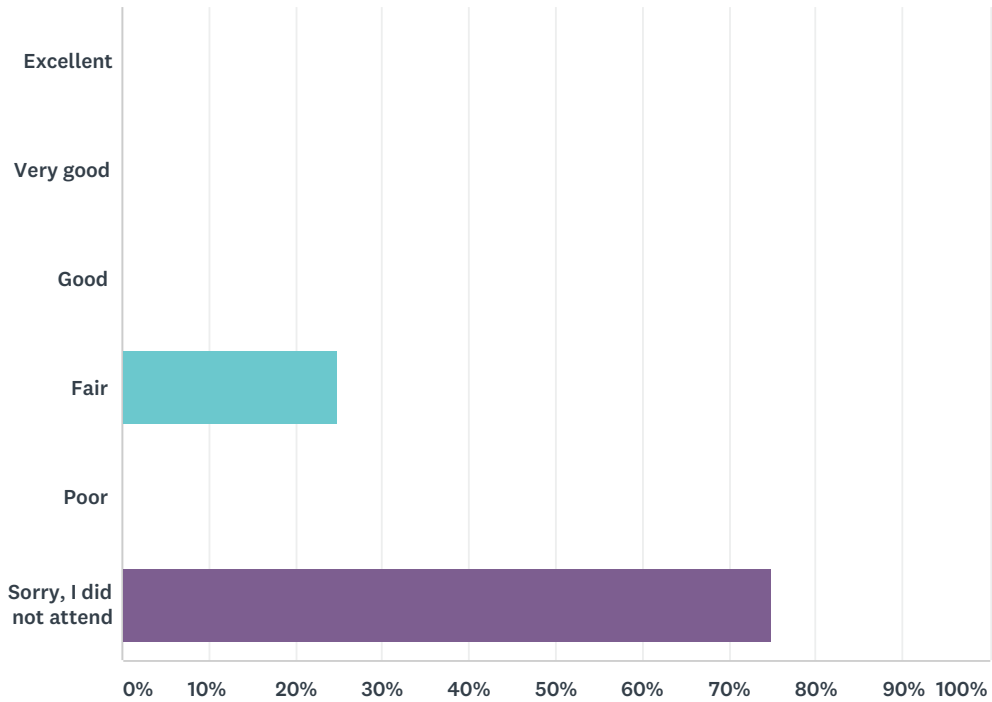
## Q4 In what Zip code do you work?

Answered: 8 Skipped: 0

#	RESPONSES	DATE
1	19901	9/7/2017 10:33 AM
2	19802	9/3/2017 10:14 PM
3	19901	9/2/2017 9:00 AM
4	19901	8/31/2017 6:11 PM
5	19901	8/31/2017 8:08 AM
6	19901	8/30/2017 10:25 PM
7	19901	8/30/2017 9:02 PM
8	Part time 19904	8/30/2017 5:18 PM

## Q5 Overall, how would you rate the Downtown Dover Public Meeting held on August 24, 2017??

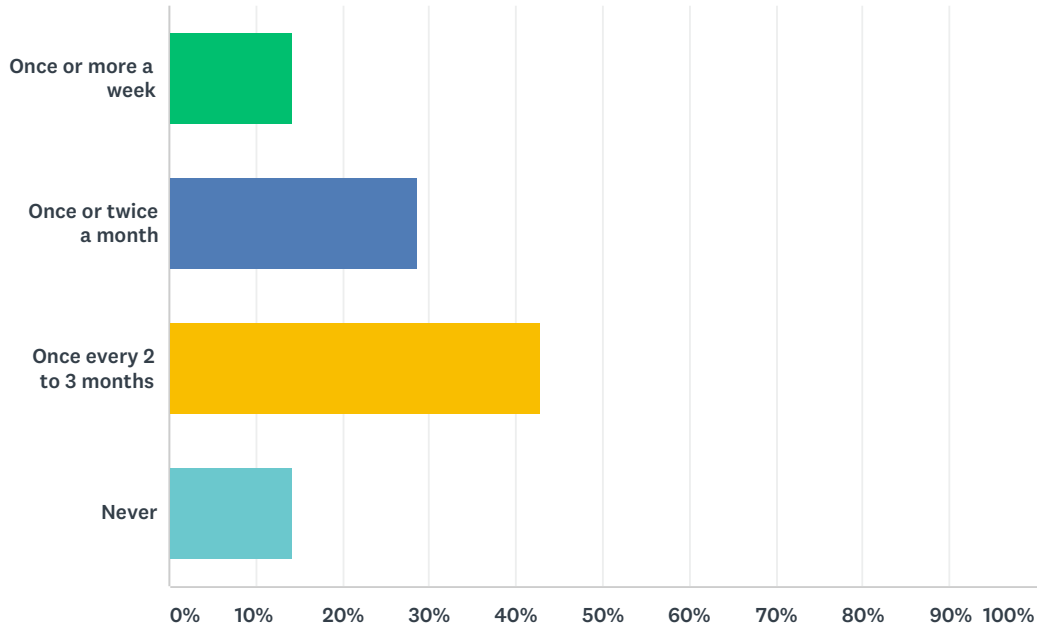
Answered: 8 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	0.00%	0
Very good	0.00%	0
Good	0.00%	0
Fair	25.00%	2
Poor	0.00%	0
Sorry, I did not attend	75.00%	6
<b>TOTAL</b>		<b>8</b>

### Q6 In the past 12 months, how often have you personally parked in a municipal parking facility in Downtown Dover to work, shop, go to a restaurant, or for some other reason?

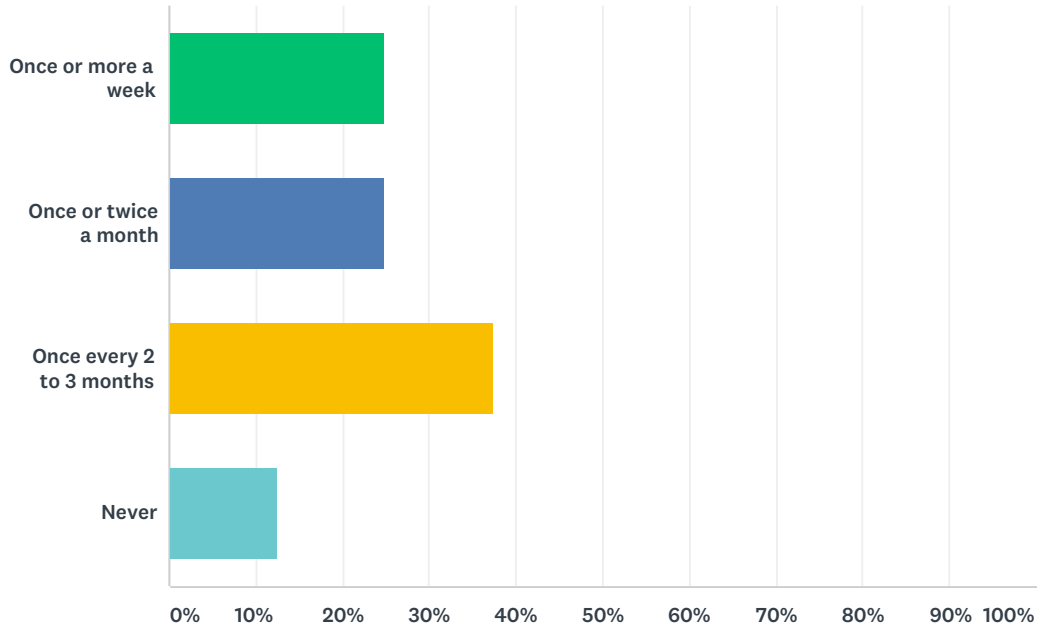
Answered: 7 Skipped: 1



ANSWER CHOICES	RESPONSES	
Once or more a week	14.29%	1
Once or twice a month	28.57%	2
Once every 2 to 3 months	42.86%	3
Never	14.29%	1
<b>TOTAL</b>		<b>7</b>

### Q7 In the past 12 months, how often have you personally parked on street in Downtown Dover to work, shop, go to a restaurant, or for some other reason?

Answered: 8 Skipped: 0

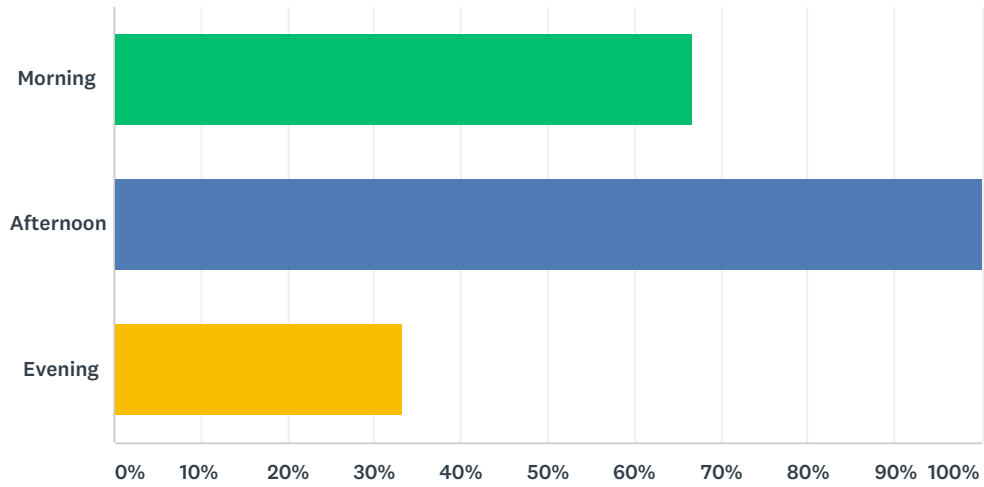


ANSWER CHOICES	RESPONSES
Once or more a week	25.00% 2
Once or twice a month	25.00% 2
Once every 2 to 3 months	37.50% 3
Never	12.50% 1
<b>TOTAL</b>	<b>8</b>



### Q8 What time of day have you parked in Downtown Dover? (Check all that apply)

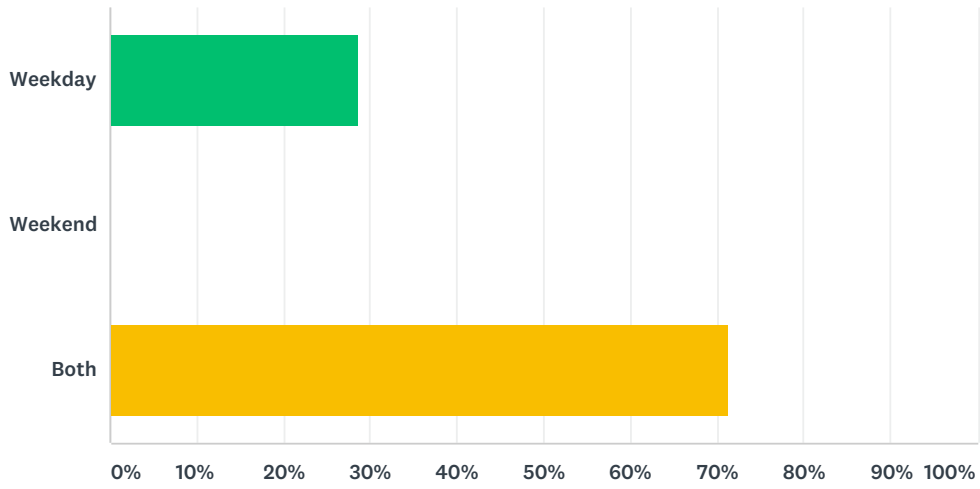
Answered: 6 Skipped: 2



ANSWER CHOICES	RESPONSES
Morning	66.67% 4
Afternoon	100.00% 6
Evening	33.33% 2
Total Respondents: 6	

### Q9 What day of the week have you parked in Downtown Dover?

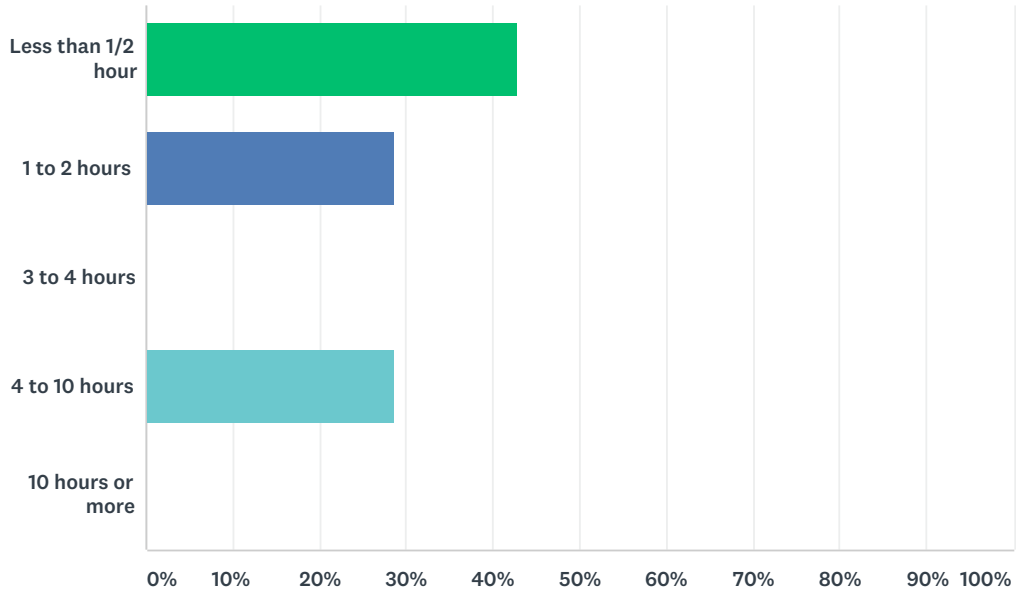
Answered: 7 Skipped: 1



ANSWER CHOICES	RESPONSES	
Weekday	28.57%	2
Weekend	0.00%	0
Both	71.43%	5
<b>TOTAL</b>		<b>7</b>

## Q10 How long do you generally stay parked in Downtown Dover?

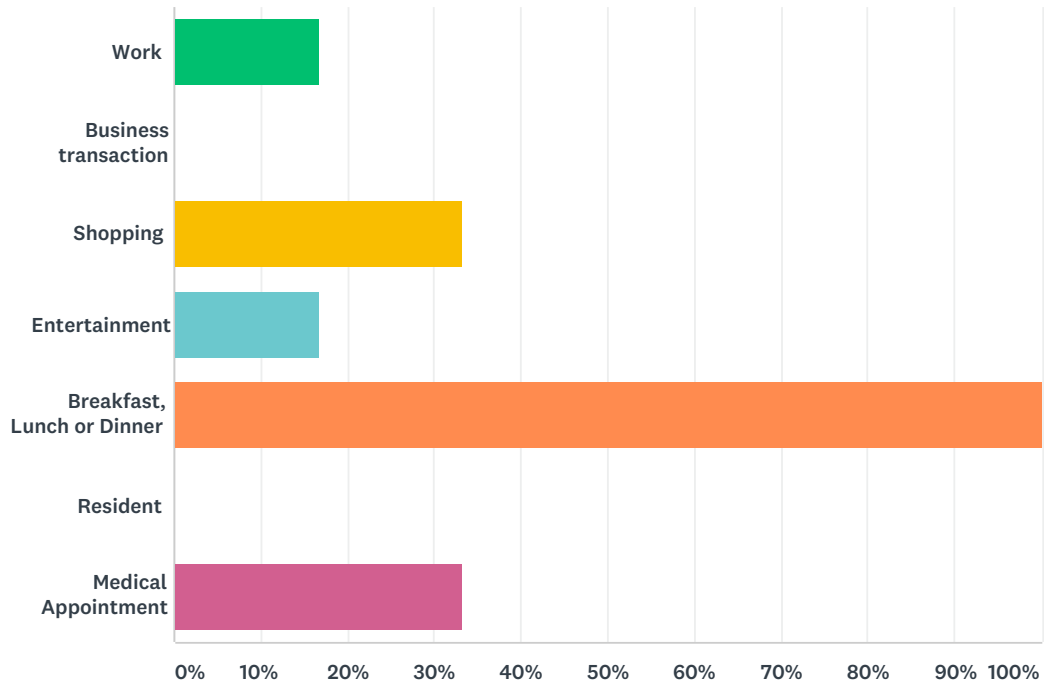
Answered: 7 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than 1/2 hour	42.86%	3
1 to 2 hours	28.57%	2
3 to 4 hours	0.00%	0
4 to 10 hours	28.57%	2
10 hours or more	0.00%	0
<b>TOTAL</b>		<b>7</b>

## Q11 What is generally your reason for parking in Downtown Dover? Please check only the most important one(s)

Answered: 6 Skipped: 2

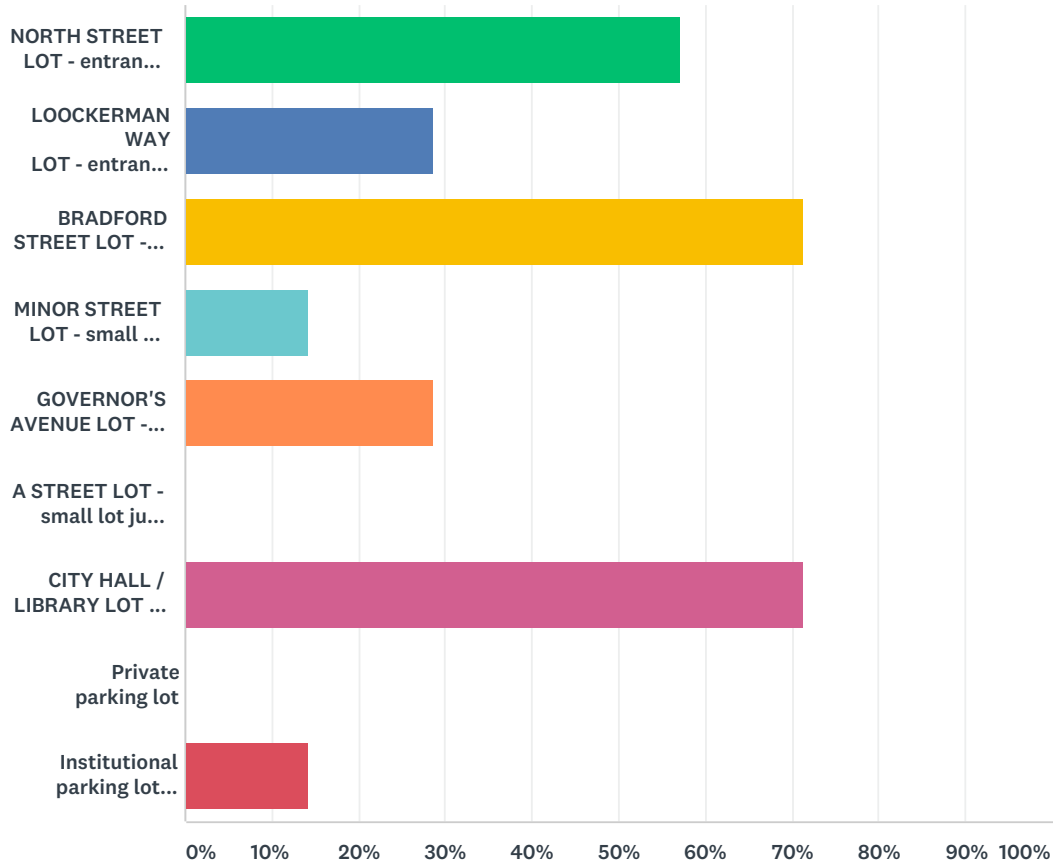


ANSWER CHOICES	RESPONSES
Work	16.67% 1
Business transaction	0.00% 0
Shopping	33.33% 2
Entertainment	16.67% 1
Breakfast, Lunch or Dinner	100.00% 6
Resident	0.00% 0
Medical Appointment	33.33% 2
Total Respondents: 6	

#	WHAT SPECIFIC DESTINATIONS DID YOU GO TO?	DATE
1	Green, grey fox, farmers market, library	9/2/2017 9:00 AM
2	DSHA, 33 West, Mind & Body Consortium	8/30/2017 9:02 PM

## Q12 At which of the following lots have you parked or tried to park in the past 12 months? (check all that apply)

Answered: 7 Skipped: 1



ANSWER CHOICES	RESPONSES
NORTH STREET LOT - entrance near the intersection of North St and State St	57.14% 4
LOOCKERMAN WAY LOT - entrance on North St, across from North St Lot	28.57% 2
BRADFORD STREET LOT - midblock, between Bradford St and Governor's Avenue	71.43% 5
MINOR STREET LOT - small lot near corner of Governor's Avenue and Lookerman St	14.29% 1
GOVERNOR'S AVENUE LOT - large midblock lot, between Governor's Ave and New Street, besides Auto Plus Auto Supplies store	28.57% 2
A STREET LOT - small lot just east of the intersection of Lookerman St and State St, behind Wesley UM Church	0.00% 0
CITY HALL / LIBRARY LOT - entrance from Lookerman St, behind City Hall and Library	71.43% 5
Private parking lot	0.00% 0
Institutional parking lot (examples: church, government office)	14.29% 1
Total Respondents: 7	

#	OTHER (PLEASE SPECIFY)	DATE
1	Street	9/2/2017 9:00 AM

# Downtown Dover Parking Study - Final Feedback

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2

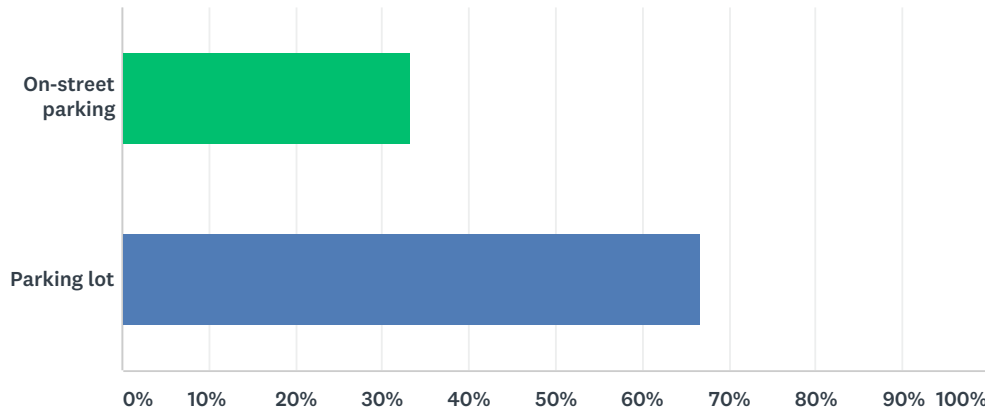
Lot between Bank Lane and North, behind The Green

8/30/2017 9:02 PM

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### Q13 Do you prefer parking on the street or using a parking lot? Why?

Answered: 6 Skipped: 2

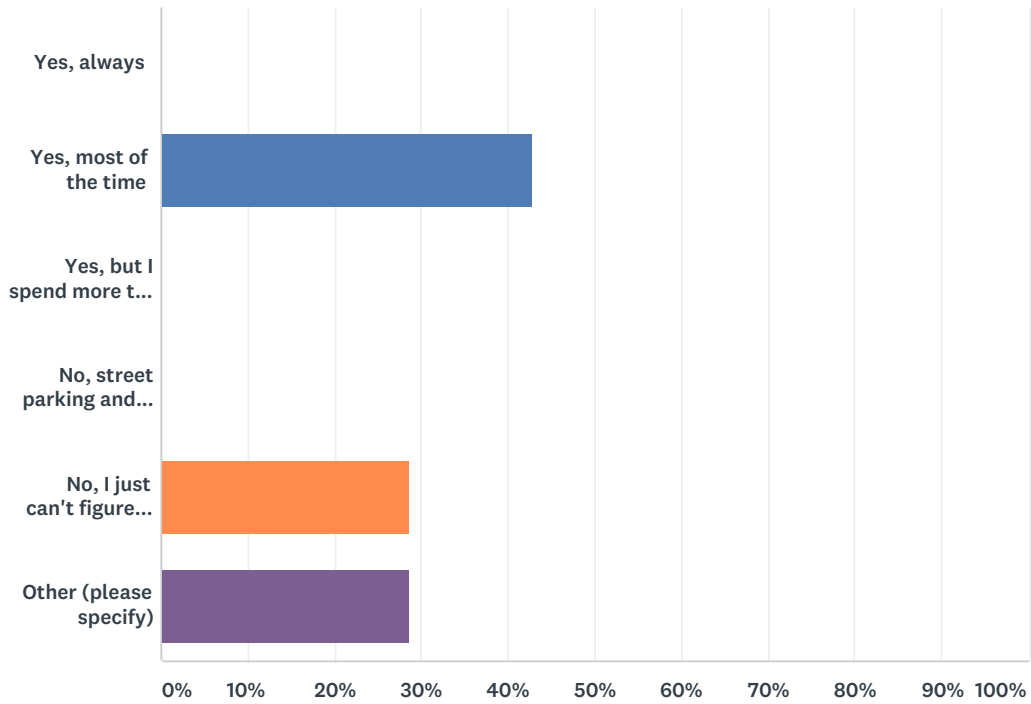


ANSWER CHOICES	RESPONSES	
On-street parking	33.33%	2
Parking lot	66.67%	4
TOTAL		6

#	WHY?	DATE
1	lower collision damage	9/7/2017 10:33 AM
2	Don't know which lots are private/free/fee until I'm on site. I don't want to drive all over to determine. I know what to expect with street parking	9/2/2017 9:00 AM
3	Ease of use	8/31/2017 6:11 PM
4	too hard to find parking	8/31/2017 8:08 AM
5	I always feel I will be ticketed in the other lots	8/30/2017 10:25 PM
6	either is fine	8/30/2017 9:02 PM
7	Can't park on street with mobile scooter on carrier on back of car	8/30/2017 5:18 PM

## Q14 Is it easy to find parking?

Answered: 7 Skipped: 1



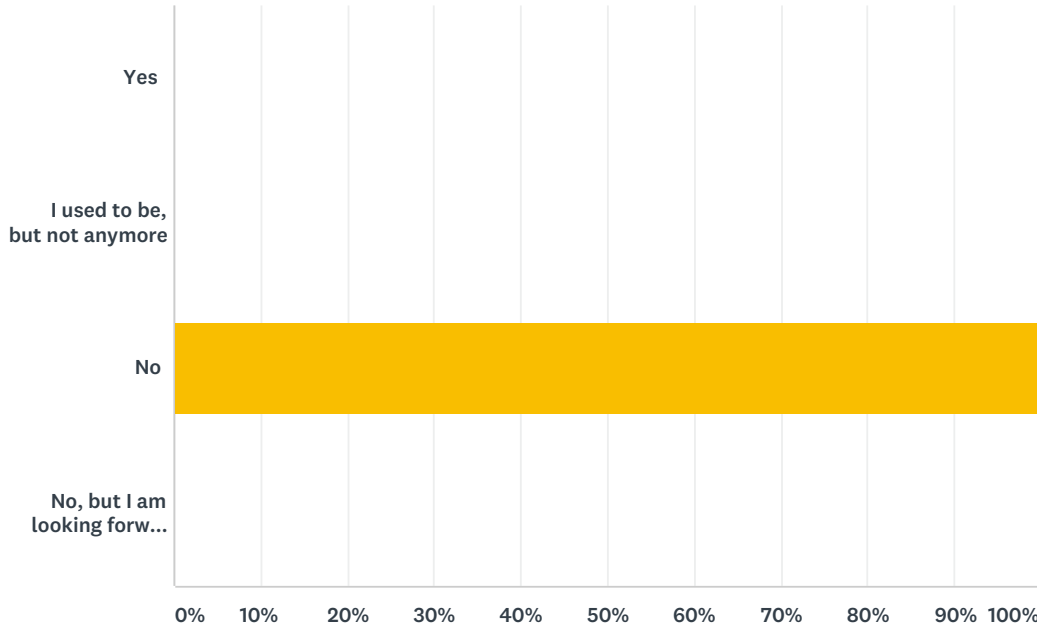
ANSWER CHOICES	RESPONSES
Yes, always	0.00% 0
Yes, most of the time	42.86% 3
Yes, but I spend more than 10 minutes looking for parking	0.00% 0
No, street parking and parking lots are always full	0.00% 0
No, I just can't figure out where to go to find parking	28.57% 2
Other (please specify)	28.57% 2
<b>TOTAL</b>	<b>7</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	permit holders have taken up much of the parking in lots. The parking lot on North street is dedicated to the EZ pass staff.	8/31/2017 8:08 AM
2	Need handicapped parking, after driving around lots looking for a spot, I gave up	8/30/2017 5:18 PM



## Q15 Are you a permit parking holder?

Answered: 7 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	0.00% 0
I used to be, but not anymore	0.00% 0
No	100.00% 7
No, but I am looking forward to getting a permit next year	0.00% 0
<b>TOTAL</b>	<b>7</b>

#	IF YOU ARE A PERMIT HOLDER, WHAT DID YOU THINK ABOUT THE PERMIT RENEWAL PROCESS THIS YEAR?	DATE
	There are no responses.	

## Q16 If you are no longer a permit holder - why do you no longer have one?

Answered: 0 Skipped: 8

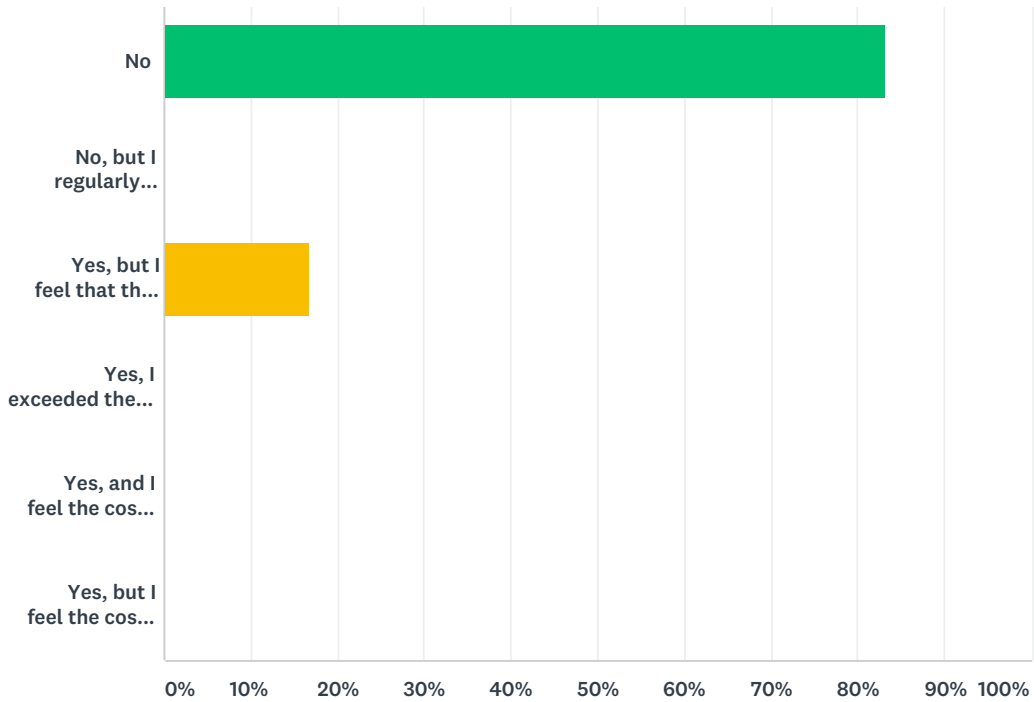
 No matching responses.

ANSWER CHOICES	RESPONSES
No longer live / work downtown	0.00% 0
I forgot to renew this year	0.00% 0
Too expensive	0.00% 0
I can easily find parking downtown, so I don't need a permit	0.00% 0
<b>TOTAL</b>	<b>0</b>

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

### Q17 Have you ever been ticketed in Downtown Dover? (check all that apply)

Answered: 6 Skipped: 2

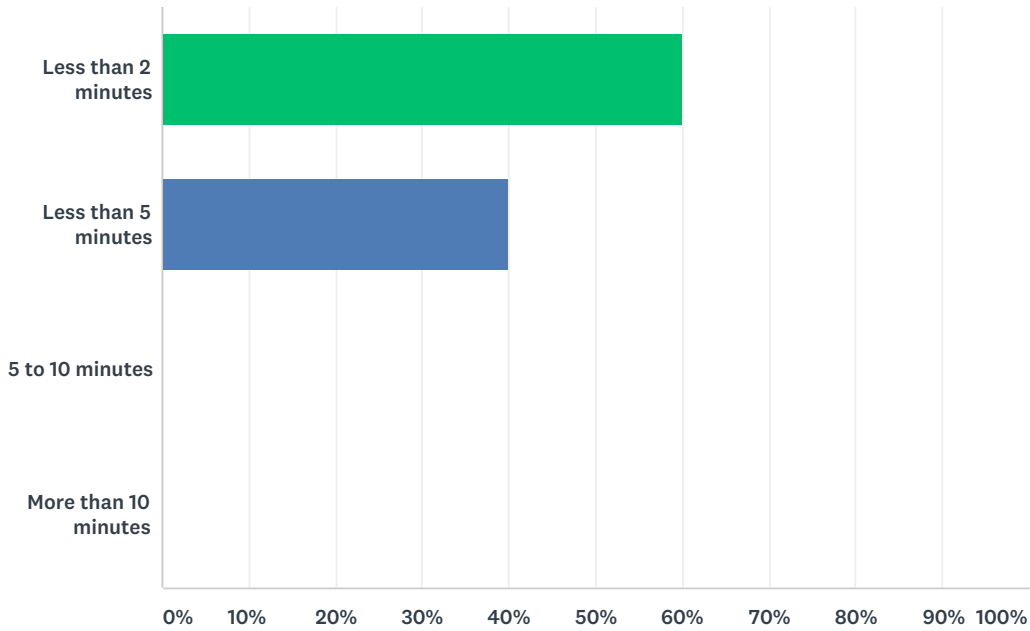


ANSWER CHOICES	RESPONSES	
No	83.33%	5
No, but I regularly exceed the allotted parking times	0.00%	0
Yes, but I feel that the ticket was unwarranted	16.67%	1
Yes, I exceeded the allotted parking time but I was confused about the parking rules	0.00%	0
Yes, and I feel the cost of the ticket was too high	0.00%	0
Yes, but I feel the cost of the ticket was too low	0.00%	0
Total Respondents: 6		

#	DO YOU HAVE ANY OTHER COMMENTS ABOUT PARKING ENFORCEMENT?	DATE
	There are no responses.	

## Q18 How long does it take for you to walk from your parking spot to your destination?

Answered: 5 Skipped: 3

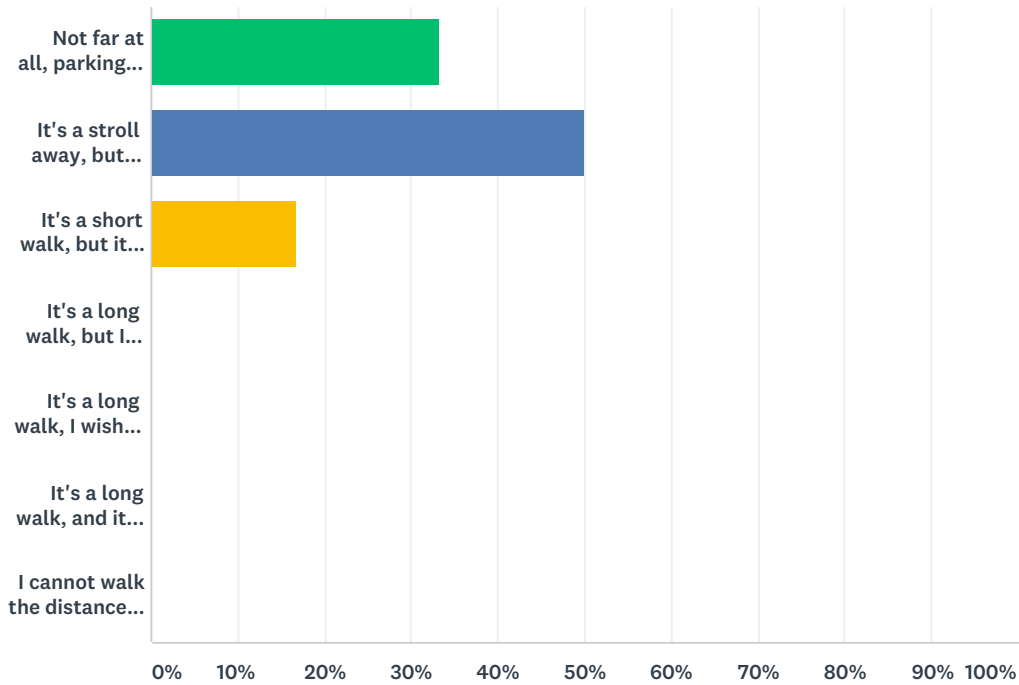


ANSWER CHOICES	RESPONSES
Less than 2 minutes	60.00% 3
Less than 5 minutes	40.00% 2
5 to 10 minutes	0.00% 0
More than 10 minutes	0.00% 0
Total Respondents: 5	

#	OTHER (PLEASE SPECIFY)	DATE
1	Depends on the time, day, or event I may be attending	9/2/2017 9:00 AM
2	depends on where I end up parking	8/31/2017 8:08 AM

## Q19 How would you characterize the walk from your typical parking spot to your destination?

Answered: 6 Skipped: 2

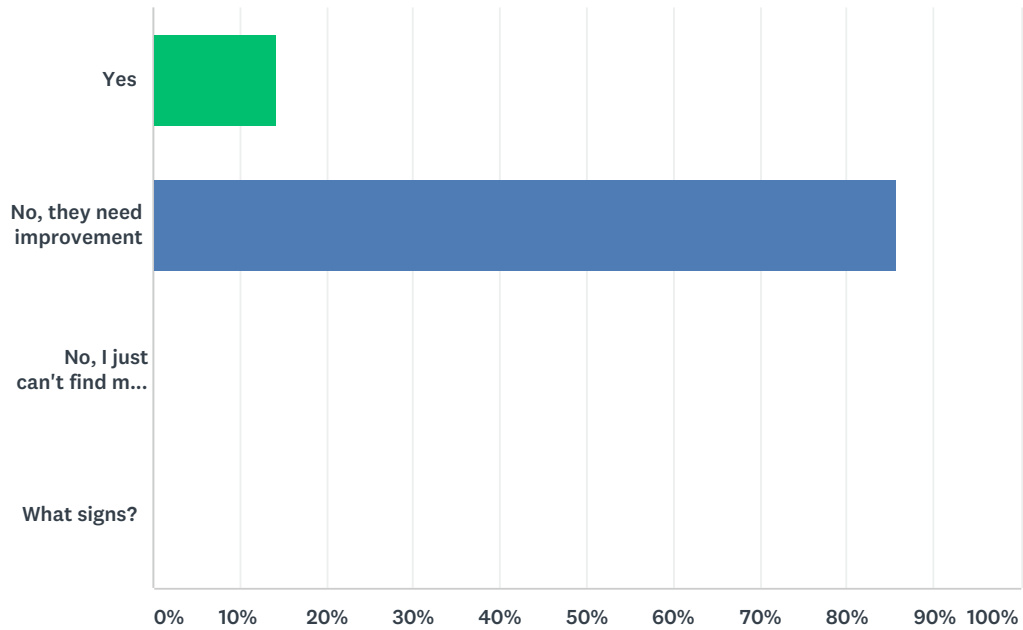


ANSWER CHOICES	RESPONSES	
Not far at all, parking is really convenient	33.33%	2
It's a stroll away, but always a nice walk	50.00%	3
It's a short walk, but it's difficult or unsafe	16.67%	1
It's a long walk, but I don't mind it	0.00%	0
It's a long walk, I wish parking was closer	0.00%	0
It's a long walk, and it is a big impediment to me getting to my destination	0.00%	0
I cannot walk the distance on a regular basis	0.00%	0
<b>TOTAL</b>		<b>6</b>

#	PLEASE OFFER ANY OTHER COMMENTS OR SUGGESTIONS HERE:	DATE
1	Nice during the day. Night is a completely different story.	9/2/2017 9:00 AM
2	too many panhandlers along the route; many people do not feel safe	8/31/2017 8:08 AM

## Q20 Are signs clear in directing you to the right parking locations?

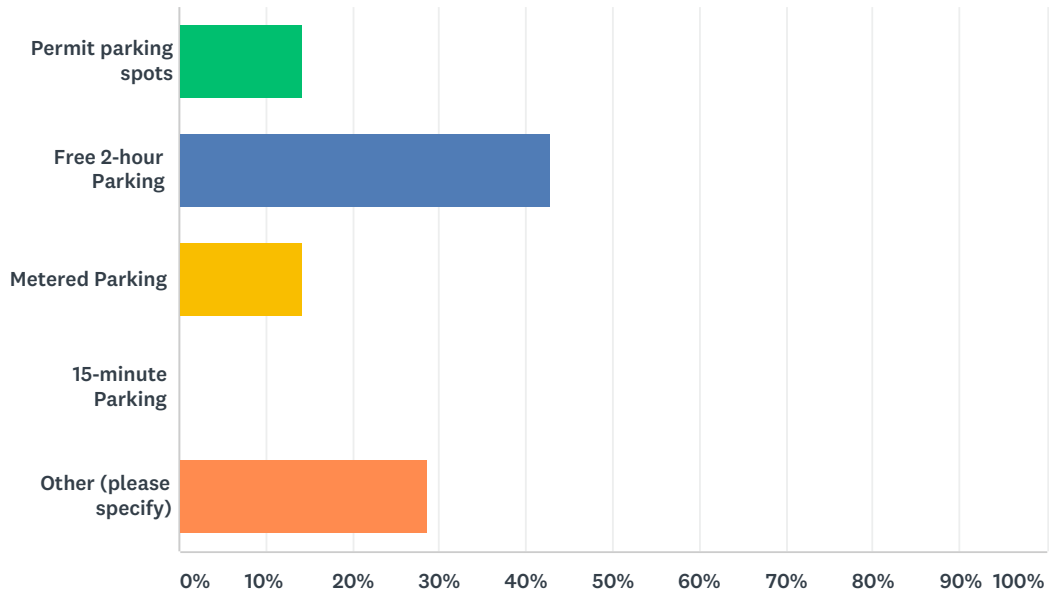
Answered: 7 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	14.29%	1
No, they need improvement	85.71%	6
No, I just can't find my way	0.00%	0
What signs?	0.00%	0
TOTAL		7

## Q21 When using municipal parking lots, which types of parking spots do you typically use?

Answered: 7 Skipped: 1

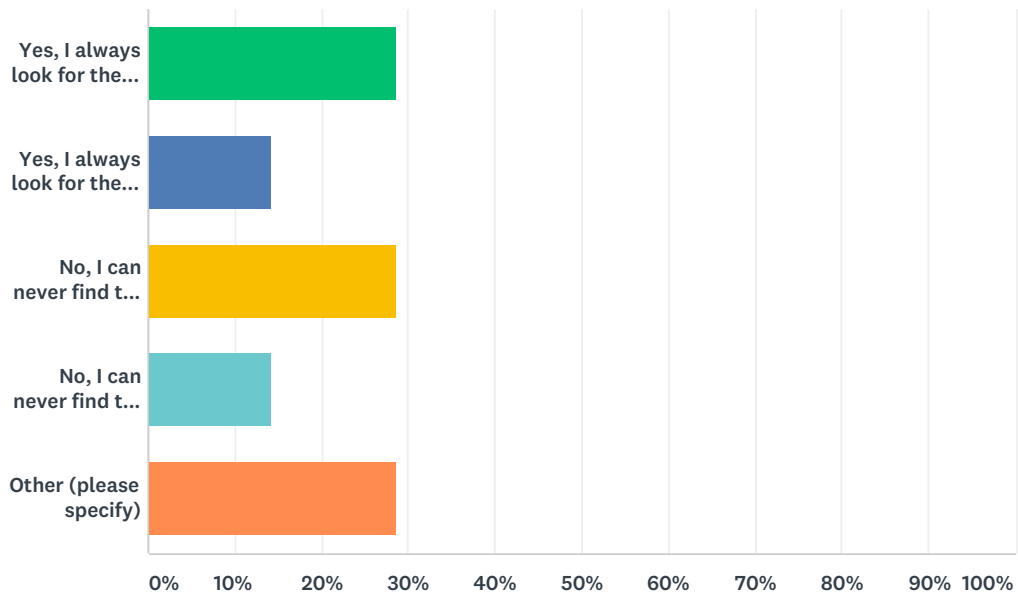


ANSWER CHOICES	RESPONSES
Permit parking spots	14.29% 1
Free 2-hour Parking	42.86% 3
Metered Parking	14.29% 1
15-minute Parking	0.00% 0
Other (please specify)	28.57% 2
<b>TOTAL</b>	<b>7</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Free and metered (can we please modernize these to take Parkmobile!!!!)	9/2/2017 9:00 AM
2	Handicap parking spot	8/30/2017 5:18 PM

## Q22 Is signage and striping in parking lots clearly directing you to the right type of parking? (check all that apply)

Answered: 7 Skipped: 1



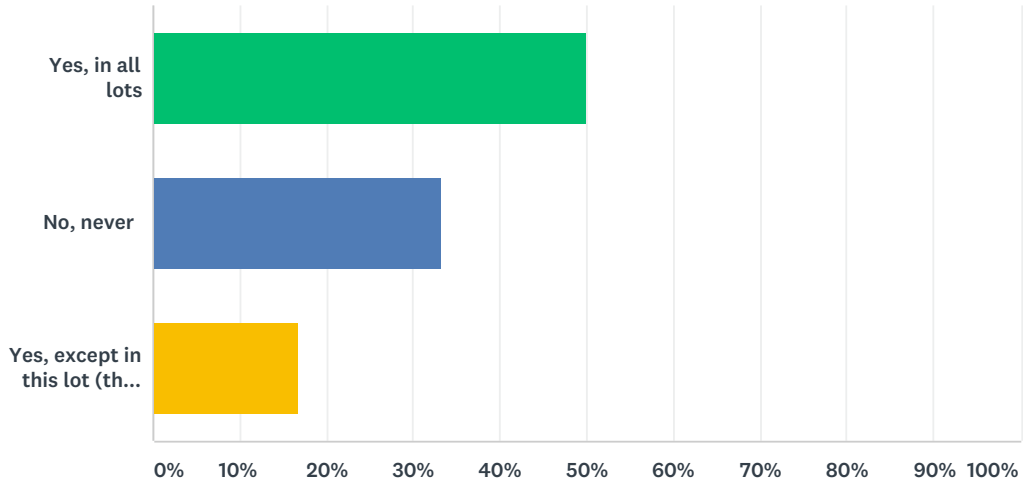
ANSWER CHOICES	RESPONSES
Yes, I always look for the Free 2-hour spots	28.57% 2
Yes, I always look for the metered parking spots	14.29% 1
No, I can never find the Free 2-hour spots	28.57% 2
No, I can never find the metered parking spots	14.29% 1
Other (please specify)	28.57% 2
Total Respondents: 7	

#	OTHER (PLEASE SPECIFY)	DATE
1	Yes, ONCE I am in the lot, usually I pick private lots and have to navigate out and on to the next try	9/2/2017 9:00 AM
2	See #21	8/30/2017 5:18 PM



## Q23 Do you feel safe at Dover's municipal parking lots?

Answered: 6 Skipped: 2

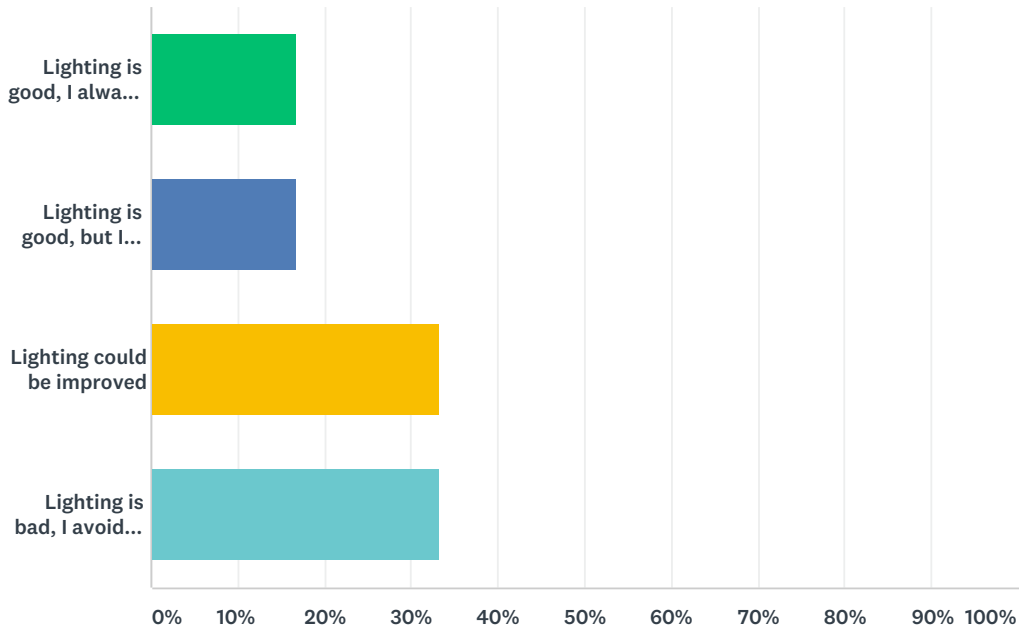


ANSWER CHOICES	RESPONSES
Yes, in all lots	50.00% 3
No, never	33.33% 2
Yes, except in this lot (these lots):	16.67% 1
<b>TOTAL</b>	<b>6</b>

#	YES, EXCEPT IN THIS LOT (THESE LOTS):	DATE
1	Anything off state street at night	9/2/2017 9:00 AM

## Q24 If you park at night, how would you rate lighting around Downtown Dover?

Answered: 6 Skipped: 2

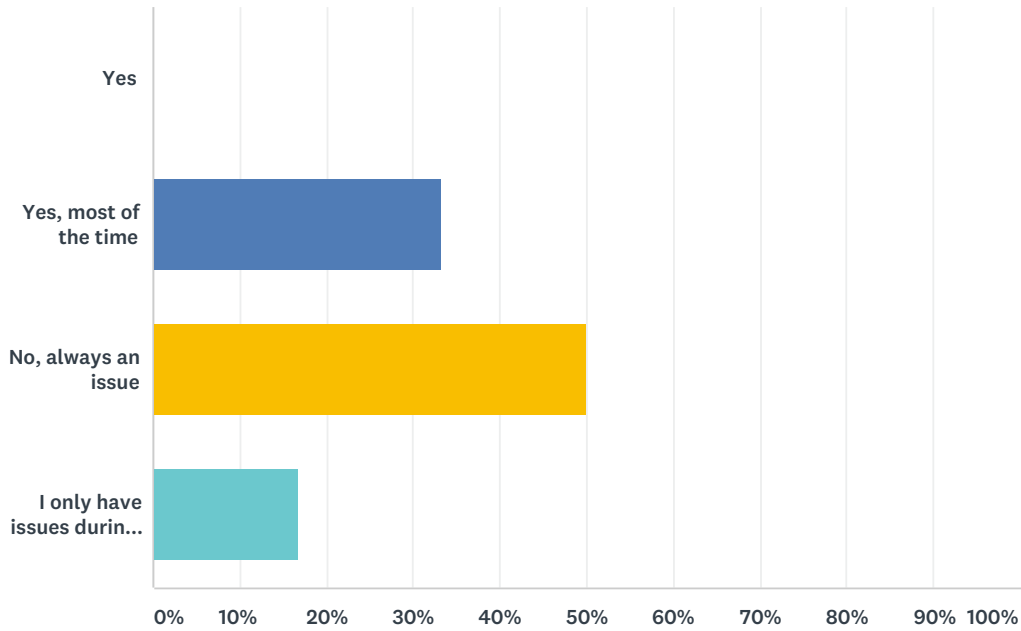


ANSWER CHOICES	RESPONSES
Lighting is good, I always feel safe and can easily get to my destination	16.67% 1
Lighting is good, but I still don't feel safe	16.67% 1
Lighting could be improved	33.33% 2
Lighting is bad, I avoid Downtown Dover at night because of it	33.33% 2
<b>TOTAL</b>	<b>6</b>

#	LIGHTING IS GOOD, EXCEPT AT THIS (THESE) LOCATION(S):	DATE
1	Anything off state street	9/2/2017 9:00 AM

## Q25 Is it easy to find parking during special events? (e.g., Oktoberfest, Dover Days, First Fridays)

Answered: 6 Skipped: 2

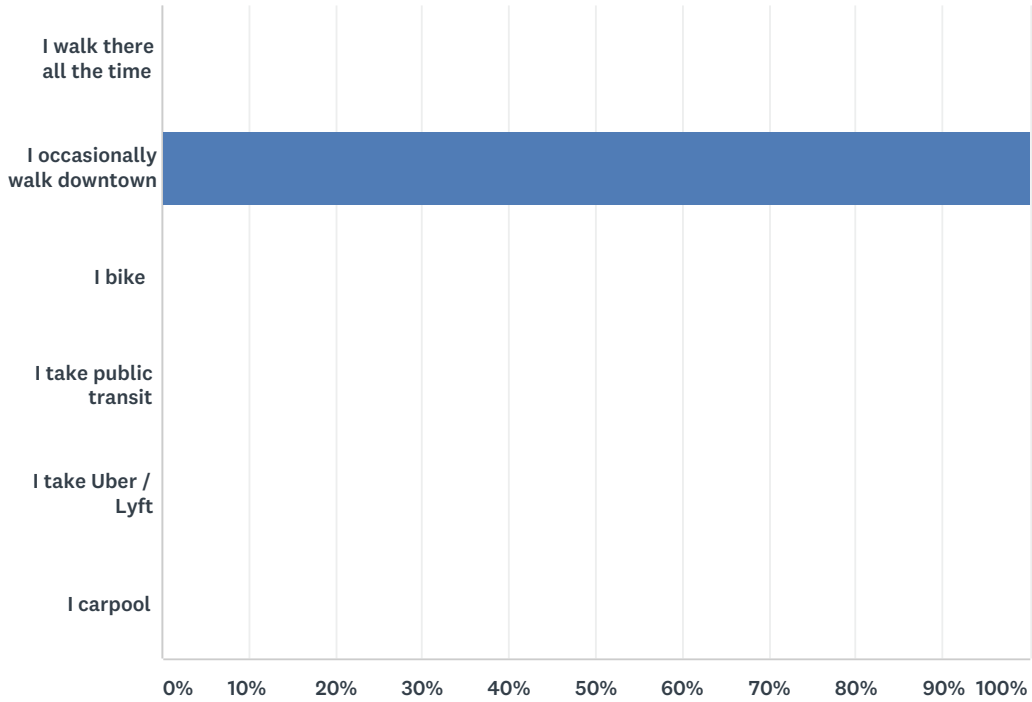


ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
Yes, most of the time	33.33%	2
No, always an issue	50.00%	3
I only have issues during this event:	16.67%	1
<b>TOTAL</b>		<b>6</b>

#	I ONLY HAVE ISSUES DURING THIS EVENT:	DATE
1	It's fair on normal days. I prepare for the walk on other days.	9/2/2017 9:00 AM

## Q26 How else do you get to Downtown Dover?

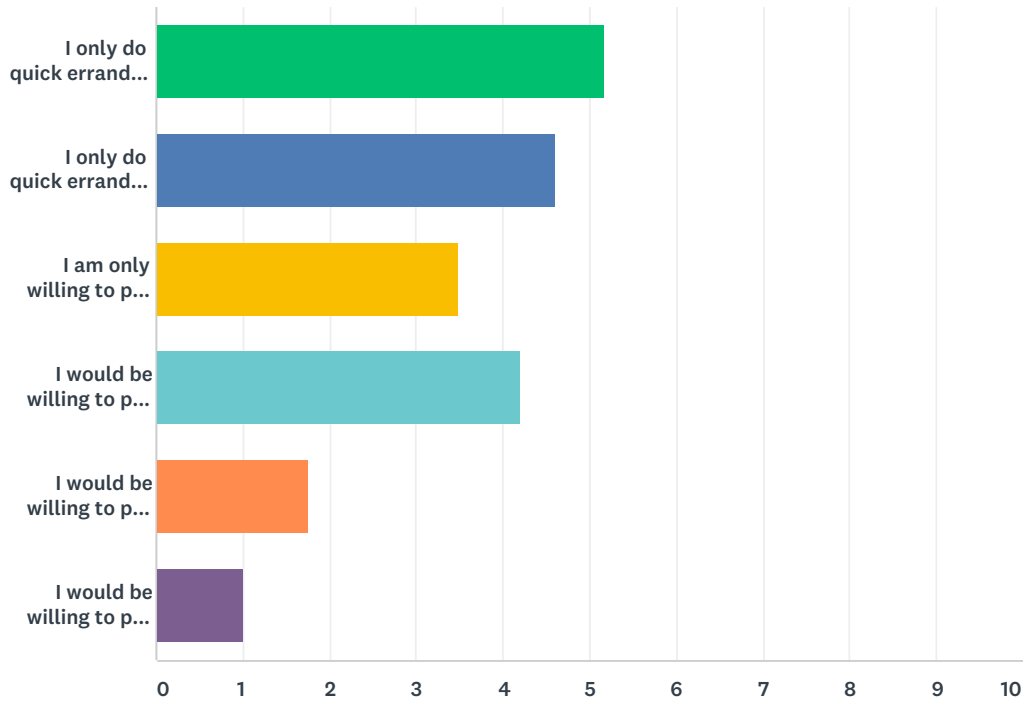
Answered: 2 Skipped: 6



ANSWER CHOICES	RESPONSES
I walk there all the time	0.00% 0
I occasionally walk downtown	100.00% 2
I bike	0.00% 0
I take public transit	0.00% 0
I take Uber / Lyft	0.00% 0
I carpool	0.00% 0
Total Respondents: 2	

## Q27 How much are you willing to pay for HOURLY AND DAILY PARKING downtown? (Please rank your preferred options below)

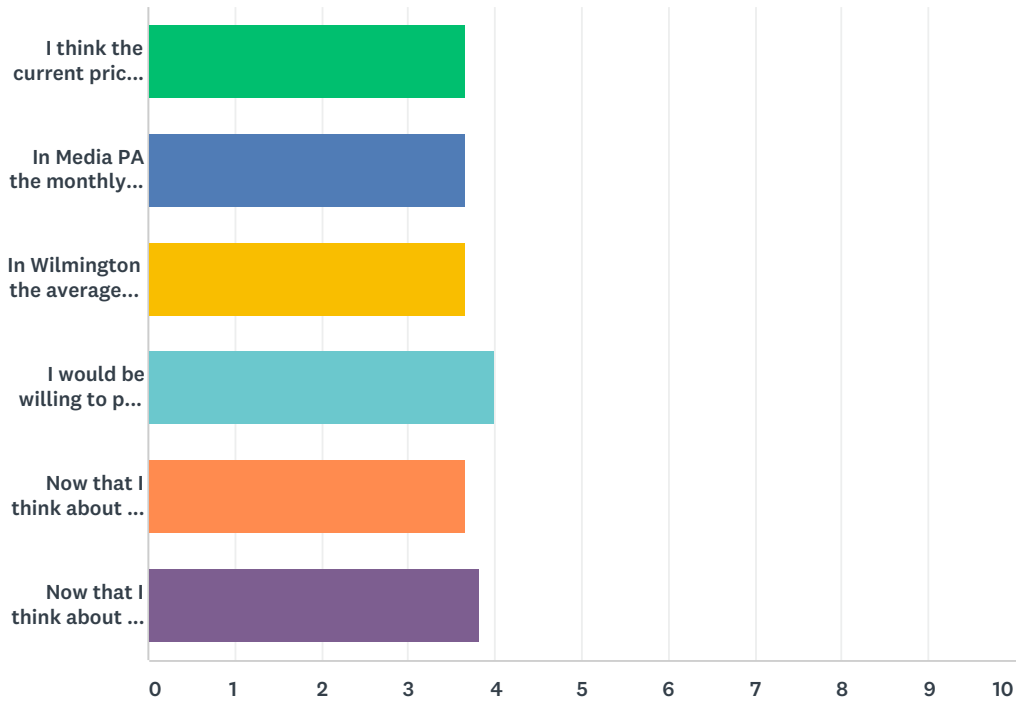
Answered: 6 Skipped: 2



	1	2	3	4	5	6	TOTAL	SCORE
I only do quick errands, so I would only use FREE 15-minute or 2-hour parking	66.67% 4	0.00% 0	16.67% 1	16.67% 1	0.00% 0	0.00% 0	6	5.17
I only do quick errands, but I would be willing to pay for more convenient and available 2-hour parking	0.00% 0	80.00% 4	0.00% 0	20.00% 1	0.00% 0	0.00% 0	5	4.60
I am only willing to pay the current 25 cents per hour, up to \$1 daily - no matter if on-street or off-street	0.00% 0	0.00% 0	75.00% 3	0.00% 0	25.00% 1	0.00% 0	4	3.50
I would be willing to pay \$2 daily for a more convenient on-street spot	40.00% 2	0.00% 0	0.00% 0	60.00% 3	0.00% 0	0.00% 0	5	4.20
I would be willing to pay \$4 daily for a more convenient on-street spot	0.00% 0	0.00% 0	0.00% 0	0.00% 0	75.00% 3	25.00% 1	4	1.75
I would be willing to pay even more for a more convenient OFF-street spot	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 3	3	1.00

## Q28 How much are you willing to pay for MONTHLY PERMIT parking downtown? (Please rate your preferred options below)

Answered: 6 Skipped: 2

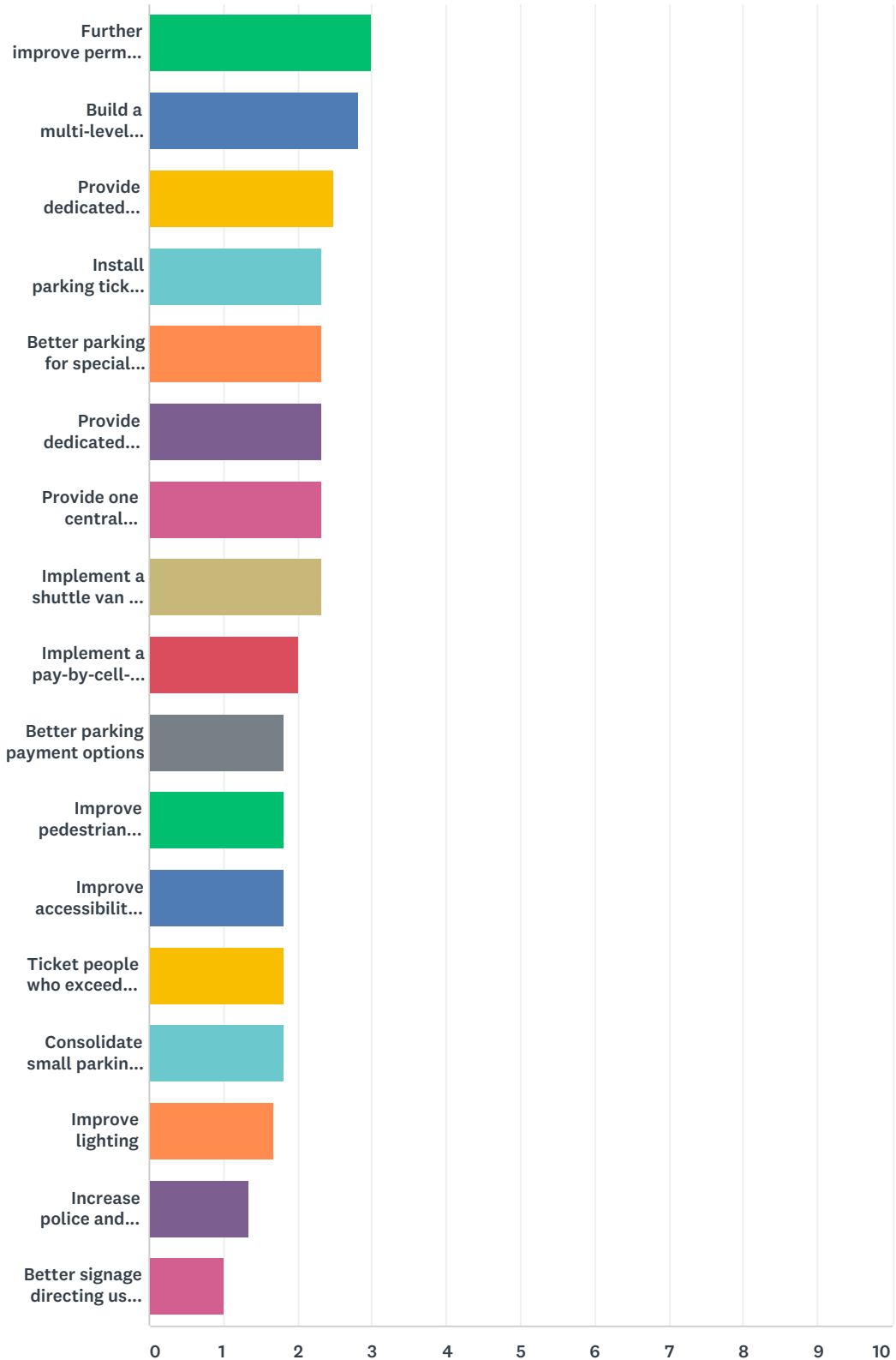


	STRONGLY AGREE	WOULD BE WILLING TO CONSIDER	UNSURE	WOULD NEVER CONSIDER	TOTAL	WEIGHTED AVERAGE
I think the current pricing is fair, so I would only pay between \$20 and \$30 per month	0.00% 0	16.67% 1	0.00% 0	83.33% 5	6	3.67
In Media PA the monthly permit is \$30, so I would pay up to \$40 per month in Dover	0.00% 0	16.67% 1	0.00% 0	83.33% 5	6	3.67
In Wilmington the average monthly permit is \$157, so I would pay over \$40 per month in Dover	0.00% 0	16.67% 1	0.00% 0	83.33% 5	6	3.67
I would be willing to pay more for my own dedicated, marked spot that is ALWAYS available	0.00% 0	0.00% 0	0.00% 0	100.00% 6	6	4.00
Now that I think about it, I only park downtown during business hours - I would be willing to get a cheaper permit just for the daytime hours	0.00% 0	16.67% 1	0.00% 0	83.33% 5	6	3.67
Now that I think about it, I only park downtown at night - I would be willing to get a cheaper permit just for the night hours	0.00% 0	0.00% 0	16.67% 1	83.33% 5	6	3.83

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

### Q29 What could the City do to make parking downtown better? (please rate these options)

Answered: 6 Skipped: 2



## Downtown Dover Parking Study - Final Feedback

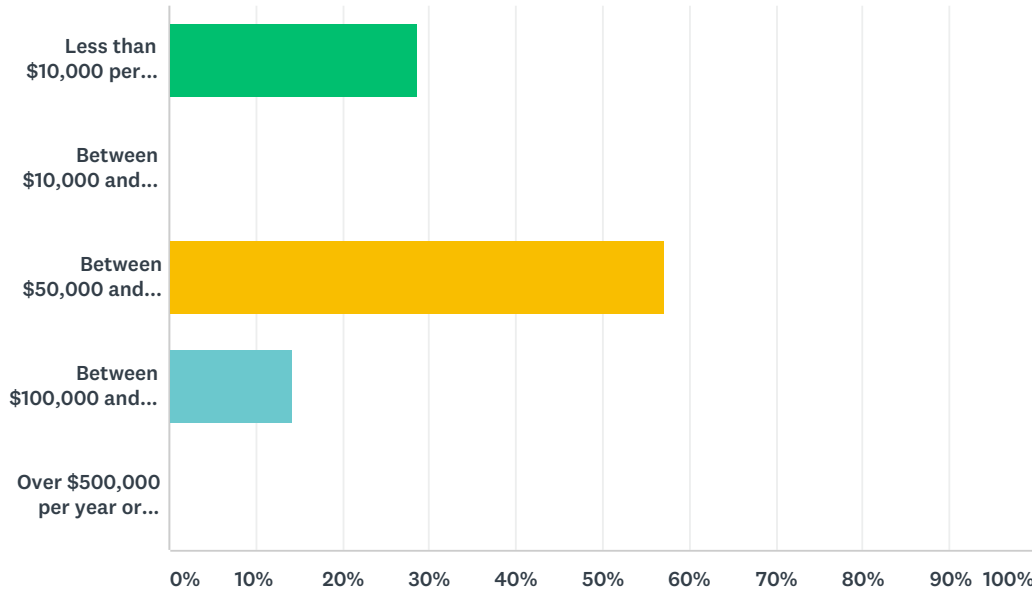
	MOST IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	NO OPINION	TOTAL	WEIGHTED AVERAGE
Further improve permit parking process	16.67% 1	0.00% 0	50.00% 3	33.33% 2	6	3.00
Build a multi-level parking garage	16.67% 1	0.00% 0	66.67% 4	16.67% 1	6	2.83
Provide dedicated parking for state employees	16.67% 1	33.33% 2	33.33% 2	16.67% 1	6	2.50
Install parking ticket dispensers in place of parking meters	33.33% 2	16.67% 1	33.33% 2	16.67% 1	6	2.33
Better parking for special events and Schwartz Center for the Arts	33.33% 2	33.33% 2	0.00% 0	33.33% 2	6	2.33
Provide dedicated parking for tourists	16.67% 1	50.00% 3	16.67% 1	16.67% 1	6	2.33
Provide one central dedicated parking area for ADA users	33.33% 2	16.67% 1	33.33% 2	16.67% 1	6	2.33
Implement a shuttle van or shuttle bus service to connect parking lots and destinations	33.33% 2	16.67% 1	33.33% 2	16.67% 1	6	2.33
Implement a pay-by-cell-phone service	50.00% 3	16.67% 1	16.67% 1	16.67% 1	6	2.00
Better parking payment options	50.00% 3	33.33% 2	0.00% 0	16.67% 1	6	1.83
Improve pedestrian paths and landscape in parking lots to make them nicer	33.33% 2	50.00% 3	16.67% 1	0.00% 0	6	1.83
Improve accessibility and make ADA improvements in parking lots and on streets	33.33% 2	50.00% 3	16.67% 1	0.00% 0	6	1.83
Ticket people who exceed parking limits more aggressively	33.33% 2	50.00% 3	16.67% 1	0.00% 0	6	1.83
Consolidate small parking lots into big parking lots	50.00% 3	16.67% 1	33.33% 2	0.00% 0	6	1.83
Improve lighting	33.33% 2	66.67% 4	0.00% 0	0.00% 0	6	1.67
Increase police and cadet safety presence	66.67% 4	33.33% 2	0.00% 0	0.00% 0	6	1.33
Better signage directing us to the right spots	100.00% 6	0.00% 0	0.00% 0	0.00% 0	6	1.00

#	PLEASE SHARE YOUR IDEAS HERE AS WELL:	DATE
1	They do a parking study every 10-20 years. Same old issues. Meter the street parking and everyone will go to the lots.	9/7/2017 10:33 AM
2	Parkmobile No more studies!!!!	9/2/2017 9:00 AM
3	I hope this is the last parking study. How many parking studies can you have?	8/31/2017 8:08 AM



### Q30 How much funding do you think the City, Downtown Dover Partnership and private partners should budget in the next five years to address Downtown Dover's parking issues?

Answered: 7 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than \$10,000 per year	28.57%	2
Between \$10,000 and \$50,000 per year	0.00%	0
Between \$50,000 and \$100,000 per year	57.14%	4
Between \$100,000 and \$500,000 per year	14.29%	1
Over \$500,000 per year or over \$1,000,000 on any given year	0.00%	0
<b>TOTAL</b>		<b>7</b>

## Q31 Finally, do you have any additional comments or suggestions?

Answered: 5 Skipped: 3

#	RESPONSES	DATE
1	All these studies, ALL these articles, consistent theme of "it's not clear where to park", why for the love of God, is there NEVER a map printed showing all the types and sites of all the Dover lots and spaces?? Have it online as well--tourism website, state website. That could be enacted immediately while all other solutions continue to be endlessly "studied" and "discussed".	9/2/2017 9:00 AM
2	I hope this is the last parking study. How many parking studies can you have?	8/31/2017 8:08 AM
3	If you are trying to bring people downtown, you should not have them pay. It is yet another discouragement to coming downtown. The parking lots are confusing mixing multiple groups in one lot. Lots of signs for permit parking. No signs for public parking. Wherever you park, there is a sense you are in violation and will be ticketed, except in the street. Signage directing you to a parking lot is few and far between. Once you get to a lot, you don't know which spot you can park in.	8/30/2017 10:25 PM
4	Turning south onto Governors from Bank lane would be safer if a convex mirror were installed on the utility pole on the south east corner, pointing north up Governors. Sight is often restricted by buses, ambulances, trucks, etc. cued up at the light.	8/30/2017 9:02 PM
5	As I stated before, more Handicapped Parking spots and better sign directing us to these parking spots. I have driven around the different lots hunting for open handicapped spots and finally gave up and went home.	8/30/2017 5:18 PM